

Broadband Cell Second Floor
Bharat Sanchar Bhawan
Janpath New Delhi – 110001
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भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

No: 64-431/CFA Business Committee/2016-17

Dated: 20.06.2017

To

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Chief General Manager
All Telecom circles/ Telecom Districts

Subject: Reducing initial payment by the customer at the time of booking Landline and Broadband Connections -Reg.

1. It has been observed that most of the Landline connection closure is due to non-payment of Bill ~~difficult as it~~ ^{is} difficult for customers to go to nearest CSC for Bill payment, therefore it has been decided that Head of circles, with the concurrence of IFA, can decide the initial payment, waiver of installation charges on a promotional basis for a period not exceeding 90 days from time to time."
2. You are requested to take immediate necessary action and send monthly compliance report to this office by 10th of every month through Fax and email at agmnwpbbco@gmail.com
3. This has the approval of Dir (CFA).

Anil Jain
CGM (NCNGN)

Copy to:

- i) Dir (CFA) for information please
- ii) GM (NWP-BB)/ GM (NWP-CFA) for information please
- iii) GM (Fin-CFA), BSNL C.O.